





## Resilient Bayview HUB Workshop Report

### Executive Summary

On October 20<sup>th</sup>, 2016 the Resilient Bayview steering committee convened local and citywide organizations to participate in a half day workshop on resilience at the Joseph Lee Recreation Center. The day focused on the activation of a HUB which is a network of organizations that reside in close proximity that can work collectively during times of stress. Participants were briefed on the mission of the Resilient Bayview initiative, the benefits of the creation of a HUB for the community and the organizations involved, and how to participate in the activation of the HUB's nucleus – the Neighborhood Emergency Operations Center (NEOC) – during times of stress. 37 individuals attended the workshop which generated a great deal of connectivity and optimism for the future of the Bayview in the face of inevitable change.

### Background of Resilient Bayview

In 2013, a group of Bayview non-profits, small businesses, faith-based organizations, residents and city agency stakeholders united with a vision for the Bayview. They envisioned a future rich in socio-economic opportunity and success for residents and businesses. The program took the name "Resilient Bayview". The program members worked intensely to inventory and prioritize the goals and objectives for the various community stakeholders who are committed to making the Bayview a great place to live, work and visit.

In 2016, the RBV steering committee created a resilience action plan which identified a suit of goals and objective that it would work to achieve. They included:

- Mobilize local organizations and residents to activate a HUB in the Sunset (details below)

### Resilient Bayview HUB Project

Providing care and support to residents, regardless if they are sheltering in place or in a central location after a disaster, is an essential mission for neighborhoods after a disaster. Over the course of Resilient Bayview's operations, it primarily focused on the community level. To further their work, Resilient Bayview engaged the community at the organizational level and thus decided to enter the HUB development stage.

#### What is a HUB?

A HUB is a network of local agencies and residents who reside in close proximity and have the capacity to work together during times of stress to support the needs of residents, especially the most vulnerable. The first step in activation of a HUB is at the organization level. RBV Steering committee members asset mapped the Bayview area to identify local organizations that may have the capacity to contribute to the community's crisis management goals. Once identified, local agencies were contacted and met with to conduct a HUB Member Assessment which secures information about the organization's role in the community, its audience, its disaster goals and capacity to meet them, as well as its ability/interest in helping the surrounding neighborhood during times of stress. Following the assessment, HUB Members are invited to attend a HUB Workshop where they are introduced to the HUB activation system and how to integrate with the HUB's Emergency Operations Center.





**Resilient Bayview HUB Members include:**

- All Hallows Chapel
- Bayview Police Station
- Bayview YMCA
- Foods Co
- Providence Baptist Church
- Salvation Army: Bayview

- Bayview Opera House
- Community Youth Center
- George W Davis Senior Center
- Southeast Community Facility
- SF Public Library: Bayview Branch

**Resilient Bayview HUB Workshop Overview**

**Date:** October 20, 2016

**Location:** Joseph Lee Recreation Center

**Number of Attendees:** 37

**Resilient Bayview HUB Workshop Goals**

The goal of the workshop was to convene local stakeholder organizations, faith-based organizations, community leaders, and residents to introduce them to the ECP Neighborhood HUB Program. After this workshop, attendees should better understand their community’s needs post-disaster, recognize the value of teamwork in addressing those needs, and identify individual and collective investments to attain their internal and external disaster response goals. Ultimately, local stakeholder organizations across all sectors will form a higher level of connection with one another.

**Resilient Bayview HUB Workshop Summary**

The workshop began with introductions and brief statements from community leaders Felisia Thibodeaux from the George W. Davis Senior Center and Dan Dodt from the Bayview Business Alliance on the importance of the community approach in disaster resilience. Daniel Homsey gave an overview of the Resilient Bayview initiative, the HUB and ECP Program, and the Neighborhood Emergency Operations Center. He then gave instructions on creating and utilizing the HUB Incident Command System (ICS) which was practiced by completing the interactive exercise, “Run Your Resilientville.”

Before beginning the exercise, participants split into three groups. One person in each group was designated the leader, who then assigned other members a ‘logistics’ or ‘operations’ role. The table top map included an aerial view of the Bayview community:

Example “Run Your Resilientville” map from Resilient Bayview HUB Workshop



Participants were first asked to identify the community’s vulnerable populations and how they would be impacted by a large magnitude earthquake. Facilitated by the leader, the group addressed three categories: central shelter, shelter in place, and mass feeding. The ‘operations’ team identified needs in terms of supplies, food/water, power, and medical supplies for the designated number of people per category. The ‘logistics’ team located where and addressed how these things could be attained. Throughout the exercise, the group recognized gaps within each category. The exercise was completed by community members and city leaders alike.

**The city agencies in attendance were:**

- SF Department of Aging and Adult Services
- SF Department of the Environment
- SF Public Library
- San Francisco Public Utilities Commission
- SF Department of Emergency Management
- SF Department of Public Health
- SF Parks and Recreation

Once the table top exercise was complete, each individual group debriefed their maps. The leaders of the incident command system presented their performance gaps and potential for improvement. The general consensus was that the community will not only be able to meet their immediate needs during times of stress but they are now better positioned to meet the needs of the surrounding community

**Bayview HUB Workshop Attendees**

Organization	Name	Sector
A. Philip Randolph Institute	Jacqueline Flin	Nonprofit
A. Philip Randolph Institute	Kurt Grimes	Nonprofit
American Red Cross	Go Funai	Nonprofit
Bayview Business Alliance	Dan Dodt	Nonprofit
BMAGIC	Lyslynn Lacoste	Nonprofit
Community Youth Center of SF	Michael Wong	Nonprofit
Providence Baptist Church	GL Hodge	Nonprofit
Providence Senior Housing	Shirley Foreman	Nonprofit
Providence Senior Housing	Etta Holt	Nonprofit
Providence Senior Housing	Lisa Parker	Nonprofit
Providence Senior Housing	Anna Go	Nonprofit
Providence Senior Housing	Nery Recinos	Nonprofit
Rebuilding Together SF	Brenna Hull	Nonprofit
Rebuilding Together SF	Abby Miller	Nonprofit
Tabernacle Community Development Organization	James McCray	Nonprofit
YMCA Bayview	Takija Gardner	Nonprofit
Appallicious	Yo Yoshida	Private
George W. Davis Senior Center	Felisia Thibodeaux	Private
Southeast Community Facility Commission	Dion-Jay Brookter	Public
Joseph Lee Recreation Center	Jackie Battle	Public
Joseph Lee Recreation Center	Sammy Soun	Public
Leola M. Havard Early Education School	Talia Madrigale	Public
SF Department of Aging and Adult Services	Valerie Coleman	Public
SF Department of Emergency Management	Lisa Starliper	Public
SF Department of Emergency Management	Alicia Johnson	Public
SF Department of the Environment	Shawn Rosenmoss	Public
SF Department of Public Health	Teri Dowling	Public



<b>SF Public Library</b>	Michael Lambert	Public
<b>SF Public Library: Bayview Branch</b>	Alice Chan	Public
<b>SF Public Library: Bayview Branch</b>	Beverly Hayes	Public
<b>SF Recreation and Parks Department</b>	Sophia Turnipseed	Public
<b>SF Public Utilities Commission</b>	Andre Torrey	Public
<b>ADAC</b>	Willis Chambers	
<b>ADAC</b>	Pauline Chambers	

## Next Steps

1. Continue engaging Resilient Bayview member organizations that had not had their assessments/site visits.
2. Steering Committee will review workshop material and feedback.
3. 2017 Resilience Action Plans