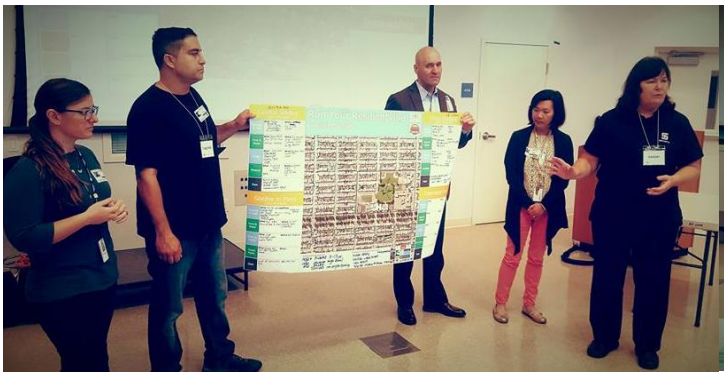
neighborhood empowerment network



HUB 2016 Report
Resilient Sunset

Our Neighborhood - Ready for Anything

RESILIENT SUNSET

The Empowered Communities Resilient Sunset HUB Workshop

Executive Summary

On November 3rd, 2016 The Resilient Sunset steering committee convened local and citywide organizations to participate in a half day workshop on resilience at the St. Ignatius College Preparatory. The day focused on the activation of a HUB which is a network of organizations that reside in close proximity that can work collectively during times of stress. Participants were briefed on the mission of the Resilient Sunset initiative, the benefits of the creation of a HUB for the community and the organizations involved, and how to participate in the activation of the HUB's nucleus – the Neighborhood Emergency Operations Center (NEOC) – during times of stress. 16 individuals attended the workshop which generated a great deal of connectivity and optimism for the future of the Sunset in the face of inevitable change.

Resilient Sunset Background

In 2013 District 4 Supervisor Katy Tang launched an unprecedented initiative called the Sunset Blueprint project that held workshops on issues facing the community including land use, public transportation and economic development.
In 2014, Supervisor Tang's Office partnered with the Neighborhood Empowerment Network (NEN) to implement its Empowered Communities Program (ECP). The ECP supported them as they participated in a series of workshops that ultimately generated a Resilience Action Plan that encapsulated the objectives outlined in the Sunset Blueprint. A program management team comprising of SF NERT, The City Administrator's Office, The Dept. of Health, The Dept of Emergency Management and staff from Supervisor Tang's Office created an initial community engagement plan that helped guide the ECP's deployment. The initiative has been branded Resilient Sunset (RS) and on May 23, 2015 the first steering committee was convened.

In 2016, the RS Steering committee created a resilience action plan which identified a suite of goals and objectives that it would work to achieve. They include:

- Mobilize local organizations and residents to activate a HUB in the Sunset (details below).

Resilient Sunset HUB Project

Providing care and support to residents, regardless if they are sheltering in place or in a central location after a disaster, is an essential mission for neighborhoods after a disaster

What is a HUB?

A HUB is a network of local agencies and residents who reside in close proximity and have the capacity to work together during times of stress to support the needs of residents, especially the most vulnerable. The first step in activation of a HUB is at the organization level. RMP Steering committee member's asset mapped the Miraloma Park to identify local organizations that may have the capacity to contribute to the community's crisis management goals. Once identified, local agencies were contacted and met with to conduct a HUB Member Assessment which secures information about the organization's role in the community, its audience, its disaster goals and capacity to meet them, as well as its ability/interest in helping the surrounding neighborhood during times of stress. Following the assessment, HUB Members are invited to attend a HUB Workshop where they are introduced to the HUB activation system and how to integrate with the HUB's Emergency Operations Center.

Resilient Sunset HUB Members include:

Sunset Elementary School
St. Ignatius College Preparatory
Ortega Branch Library
Sunset Beacon Center

Resilient Sunset HUB Workshop Overview

Date: November 3, 2016
Location: St. Ignatius College Preparatory
Number of Attendees: 16

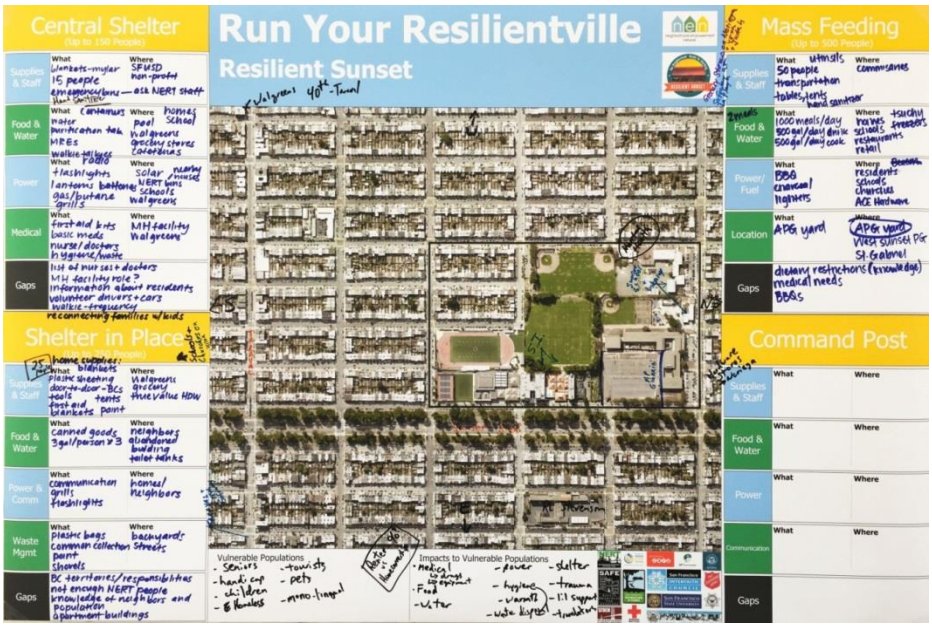
Resilient Sunset HUB Workshop Goals

The goal of the workshop was to convene local stakeholder organizations, faith-based organizations, community leaders, and residents to introduce them to the ECP Neighborhood HUB Program. After this workshop, attendees should better understand their community's needs post-disaster, recognize the value of teamwork in addressing those needs, and identify individual and collective investments to attain their internal and external disaster response goals. Ultimately, local stakeholder organizations across all sectors will form a higher level of connection with one another.

Resilient Sunset HUB Workshop Summary

The workshop began with introductions and brief statements from community leaders on the importance of the community approach in disaster resilience. Daniel Homsey gave an overview of the Resilient Sunset initiative, the HUB and ECP Program, and the Neighborhood Emergency Operations Center. He then gave instructions on creating and utilizing the HUB Incident Command System (ICS) which was practiced by completing the interactive exercise, "Run Your Resilientville."

Before beginning the exercise, participants split into three groups. One person in each group was designated the leader, who then assigned other members a 'logistics' or 'operations' role. The table top map included an aerial view of the Sunset community:



Example "Run Your Resilientville" map from November 3rd Resilient Sunset HUB Workshop

Participants were first asked to identify the community's vulnerable populations and how they would be impacted by a large magnitude earthquake. Facilitated by the leader, the group addressed three categories: central shelter, shelter in place, and mass feeding. The 'operations' team identified needs in terms of supplies, food/water, power, and medical supplies for the designated number of people per category. The 'logistics' team located where and addressed how these things could be attained. Throughout the exercise, the group recognized gaps within each category. The exercise was completed by community members and city leaders alike.

Once the table top exercise was complete, each individual group debriefed their maps. The leaders of the incident command system presented their performance gaps and potential for improvement. The general consensus was that the community will not only be able to meet their immediate needs during times of stress but they are now better positioned to meet the needs of the surrounding community

Sunset HUB Workshop Attendees

Organization	Name	Sector
California Academy of Sciences	Mike Costanzo	Nonprofit
St. Ignatius College Preparatory	Marybeth Mcfarland	Nonprofit
Sunset Beacon Center	Matt Pemberton	Nonprofit
Rebuilding Together SF	Brenna Hull	Nonprofit
ARUP	Alexandra Calven	Private
SF Department of Emergency Management	Doris Padilla	Public
SF Department of Environment	Cal Broomhead	Public
SF Department of Environment	Kacia Brockman	Public
SF Public Library	Cathy Delneo	Public
SF Public Library: Ortega Branch	Tiffany Lac	Public
SF Recreation and Parks Department	Thomas Iglesias	Public
Sunset Elementary School	Kate Paping	Public
Sunset Elementary School	Marty Mannion	Public
Sunset Elementary School	Sophie Lee	Public
Sunset Resident	Dick Morten	
Sunset Resident	Judi Gorski	

Next Steps

1. Continue engaging Resilient Sunset member organizations that had not had their assessments/site visits.
2. Steering Committee will review workshop material and feedback.
3. Program management plan for HUB implementation
    - Activation of Block Champion element
    - Scoping out 2017 exercise training