



## The 2016 ECP Leadership Summit Report

March 4th, 2016

Public Utilities Commission 525 Golden Gate Ave, San Francisco

2:00pm-6:00pm

Powered by:

## 2016 ECP Leadership Summit Summary

The annual Empowered Communities Program (ECP) Leadership Summit convened the neighborhood leadership from communities implementing the ECP as well as stakeholders from the government, non-profit and private sectors. The summit provided leaders with the opportunity to report out to each other the progress they made in advancing their community's resilient, hear a briefing on the Neighborhood Empowerment's program plan for the upcoming 2016 year and provide feedback, and have a briefing on new earthquake insurance plans from the California Earthquake Authority.

## 2016 ECP Leadership Summit by the Numbers

The ECP Leadership Summit took place on Thursday, March 4, 2015 from 2:00 – 6:00pm at the San Francisco Public Utilities Commission Building.

- 8 ECP Neighborhoods were represented: Cayuga, Miraloma Park, Diamond Heights, Brotherhood Way, Ocean Merced & Ingleside (OMI), Sunset, Merced Extension Triangle (MET), and Bayview
- 18 Neighborhood Leaders reported out: Jorge Palofox, Patty Clement-Cihak, Robert Gee, Joanie van Rijn, Jean Perata, Guido van Rijn, Betsy Eddy, Jim Stelly, Greg Carey, Mary Harris, Al Harris, Patty Spaniak, Delia Fitzpatrick, Pastor Megan Rohrer, Marc Christianson, Glen Hatakeyama, GL Hodge and Dan Dodt
- 51 people registered to attend, 34 signed in
- 17 Organizations, Institutions & Government agencies represented: SF City Administrative Office, Mayor's Office of Neighborhood Services, Department of Public Health, Public Utilities Commission, Department of Emergency Management, Department of Environmental Services, Department of Economic and Community Development, Department of Technology, Office of Economic and Workforce Development, SF Recreation & Park, Salvation Army, San Francisco State University, Team Rubicon, Microsoft, CORO, and CA Earthquake Authority

### ECP Neighborhood Accomplishments Summary:

- Cayuga
  - Hosted Community Resilience Summit and generated a Resilience Action Plan
  - Secured 10k in funding to:
    - Build kits for seniors
    - Conduct disaster preparedness workshops with DPH / SF CARD
    - Build disaster supply caches
- Miraloma Park
  - Re-Activated Local NERT Team
    - 40 people trained in 2015
  - Creating Neighborhood Block Captain Program
  - Hub Activation
    - Entered into partnership with Miraloma Elementary School to support each other's response plans after a disaster
- Diamond Heights
  - Secured grant from SF Foundation to engage housing providers in the area
  - Re-activated its NERT team

- Hosted Community Resilience Summit
- Continued to build out its HUB by engaging local stakeholder organizations
- Brotherhood Way
  - Created a Resilience Action Plan
  - In the process of securing funds to implement it
- OMI
  - Conducted 4 Community Resilience Workshops and crafted a Resilience Action Plan
  - Identified its first HUB for activation
- Sunset
  - Conducted two community resilience summits and crafted a Resilience Action Plan
  - Identified its first HUB for activation
- MET
  - Conducted two community resilience summits and crafted a Resilience Action Plan
  - Identified its first HUB for activation
- Bayview – GL Hodge and Dan Dodt : Creating a culture of preparedness in SF
  - Hosted its first 3<sup>rd</sup> St Hub Activation Summit
  - Conducted preparedness workshops for seniors with SF NERT
  - Launched the Resilient Youth Leadership Program w/ A. Philip Randolph Institute



# Resilient Bayview

<b>Date Resilience Program Launch</b>	2013
<b>Initiative Vision Statement</b>	<p>Bayview is an active and dynamic community where individuals, families, organizations, and businesses deliver exceptional goods and services, all providing opportunities to catalyze the economic, spiritual, and cultural potential of the neighborhood.</p> <p>During times of stress, our community will collectively respond with confidence and compassion and is ideally positioned to receive increased investment as a result of leadership vision and actionable plans.</p>
<b>Initiative Mission Statement</b>	The Resilient Bayview Executive Steering Committee will be responsible for achieving the goals and objectives outlined in the annual Resilient Action Plan.

Number of Members on Executive Steering Committee	Number of Times the Executive Steering Committee Convened in 2015	Number of Trainings (i.e., NERT, Red Cross)	Number of Summit/Table-top Exercise	Amount of Funds Raised for Plan Implementation	Number of Newsletters Sent in 2015
19	11	5	1	\$10,000	8

	2015 Objectives	2015 Accomplishments	2016 Objectives
<b>Community</b>	<ul style="list-style-type: none"> <li>• Establish a system that coordinated Bayview response efforts independently and within current neighborhood response systems, collaborates with all response agencies, and distributes information related to disaster response and recovery.</li> <li>Coordinate, at all community levels, to prepare for and respond to the physical, spiritual, and mental health needs of the community following a disaster.</li> <li>Develop community response plans that complement government and organization procedures, yet are independent strategies to care for community members when government or</li> </ul>	<ul style="list-style-type: none"> <li>• Developed and ran the initial implementation stages of the HUB model.</li> <li>• Conducted the “Run Your Resilientville” table-top activity at the “3<sup>rd</sup> Street Disaster Action Planning Summit”</li> <li>• Partnered with Appalicious to create the Resilient Bayview Dashboard: Community Asset Mapping tool</li> </ul>	<ul style="list-style-type: none"> <li>• Activate first HUB at Towncenter</li> </ul>

	<p>organizational processes are delayed in reaching Bayview. Participate in the recovery and repair planning process for San Francisco to advocate for Bayview properties, businesses, and transit routes prioritization.</p>		
<p><b>Organizational</b></p>	<ul style="list-style-type: none"> <li>• Provide mitigation and preparedness information to better equip organizations and businesses to withstand potential disasters.</li> <li>• Supply guidance and resources to increase response and recovery plans within agencies, equipping them to better maintain operations and services and endure through a disaster.</li> <li>• Bolster organizational and business networks and partnerships before, during, and after an emergency, resulting in a resilient agency network.</li> <li>• Design payment and financing alternatives for Bayview businesses/organizations, to minimize interruptions to service provision and sales while supporting the continuation of locally owned and/or operated agencies.</li> </ul>	<ul style="list-style-type: none"> <li>• Completed mitigation and preparedness training sessions (led by Red Cross and NERT) across five Senior Housing sites. Trainings also included the distribution of emergency preparedness “Go-Bags”.</li> <li>• Partnered with APRI to implement the RYLA project to increase the knowledge and capacity of Bayview youth regarding climate change</li> </ul>	<ul style="list-style-type: none"> <li>• Participate in HUB Activation</li> <li>• Assess status and update Continuity of Operations Plans among senior housing sites in Bayview Assess status and update Continuity of Operations Plans among organizations serving Children, Youth, and Families in Bayview</li> </ul>
<p><b>Individual</b></p>	<ul style="list-style-type: none"> <li>• Engage community members, especially the most vulnerable, to physically and emotionally prepare themselves and their families for disasters to decrease reliance on outside service providers. Support individuals and families as they develop response plans by providing culturally competent resources.</li> </ul>	<ul style="list-style-type: none"> <li>• Boosted social connections between individuals by re-activated Resilient Bayview Newsletter</li> </ul>	<ul style="list-style-type: none"> <li>• Secure necessary supplies</li> <li>• Participate in Personal Preparedness Training</li> </ul>

	<p>Boost social connections between individuals, and with organizations, by providing networking and outreach opportunities for increased culturally competent outreach, support, and social cohesion.</p>		
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## Resilient Brotherhood Way

<b>Date Resilience Program Launch</b>	2015
<b>Initiative Vision Statement</b>	The Brotherhood Way community takes a leadership role in advancing its resilience by empowering all community members and organizations to identify and collectively achieve their resilience goals with an emphasis on equity, compassion, and trust.
<b>Initiative Mission Statement</b>	The Resilient Brotherhood Way Steering Committee will engage all local, regional, and city wide stakeholders in the process of designing and implementing its Resilience Action Plan.

Number of Members on Executive Steering Committee	Number of Times the Executive Steering Committee Convened in 2015	Number of Trainings (i.e., NERT, Red Cross)	Number of Summit/Table-top Exercise	Amount of Funds Raised for Plan Implementation	Number of Newsletters Sent in 2015
4	3	0	1	N/A	4

	2015 Objectives	2015 Accomplishments	2016 Objectives
<b>Community</b>	<ul style="list-style-type: none"> <li>• Develop culturally competent Resilient Action Plan</li> </ul>	<ul style="list-style-type: none"> <li>• Successfully crafted a culturally competent Resilient Action Plan</li> </ul>	<ul style="list-style-type: none"> <li>• Re-activate the local NERT team</li> </ul>
<b>Organizational</b>	<ul style="list-style-type: none"> <li>• N/A</li> </ul>	<ul style="list-style-type: none"> <li>• N/A</li> </ul>	<ul style="list-style-type: none"> <li>• Activate a neighborhood HUB that will provide residents with direct services post disaster and preparedness information before</li> </ul>
<b>Individual</b>	<ul style="list-style-type: none"> <li>• N/A</li> </ul>	<ul style="list-style-type: none"> <li>• N/A</li> </ul>	<ul style="list-style-type: none"> <li>• Initiate a preparedness plan that focuses on the vulnerable</li> </ul>



## Resilient Cayuga

<b>Date Resilience Program Launch</b>	2015
<b>Initiative Vision Statement</b>	The Cayuga community takes a leadership role in advancing its resilience by empowering all community members and organizations to identify and collectively achieve their resilience goals with an emphasis on equity, compassion, and trust.
<b>Initiative Mission Statement</b>	The Resilient Cayuga Steering Committee will engage all local, regional, and city wide stakeholders in the process of designing and implementing its Resilience Action Plan.

Number of Members on Executive Steering Committee	Number of Times the Executive Steering Committee Convened in 2015	Number of Trainings (i.e., NERT, Red Cross)	Number of Summit/Table-top Exercise	Amount of Funds Raised for Plan Implementation	Number of Newsletters Sent in 2015
4	3	0	1	N/A	4

	2015 Objectives	2015 Accomplishments	2016 Objectives
<b>Community</b>	<ul style="list-style-type: none"> <li>Develop culturally competent Resilient Action Plan</li> </ul>	<ul style="list-style-type: none"> <li>Successfully crafted a culturally competent Resilient Action Plan</li> </ul>	<ul style="list-style-type: none"> <li>Activate a ECP Neighborhood HUB (Anchor site will be the shopping center)</li> <li>Re-activate NERT, Craft culturally competent preparedness communication strategy</li> <li>Encourage the hosting of community building events</li> </ul>
<b>Organizational</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>Local nonprofits and business will update their Continuity of Operations Plans</li> <li>Key local non-profits and businesses will join the Resilient Cayuga ECP Neighborhood HUB Project</li> </ul>
<b>Individual</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>Secure the supplies they need to survive beyond 72 hours</li> <li>Secure training (i.e. NERT/Red Cross CPR &amp; Sheltering)</li> <li>Host community building events</li> </ul>



## Resilient Diamond Heights

<b>Date Resilience Program Launch</b>	2008
<b>Initiative Vision Statement</b>	The Diamond Heights Community will negotiate a disaster with the necessary social, economic and infrastructural resilience to support an expedited recovery and remain a diverse and inclusive place that residents, both current and future, will want to call home.
<b>Initiative Mission Statement</b>	The Diamond Heights Advanced Disaster Resilience Project will provide Diamond Heights Neighborhood stakeholders (residents, merchant, faith-based, civic and nonprofit) a program/framework to achieve true disaster resilience.

Number of Members on Executive Steering Committee	Number of Times the Executive Steering Committee Convened in 2015	Number of Trainings (i.e., NERT, Red Cross)	Number of Summit/Table-top Exercise	Amount of Funds Raised for Plan Implementation	Number of Newsletters Sent in 2015
5	11	3	1	\$3,500	N/A

	2015 Objectives	2015 Accomplishments	2016 Objectives
<b>Community</b>	<ul style="list-style-type: none"> <li>NERT Activation - Re-activate the Diamond Heights NERT team by increasing the number of people who are NERT certified, as well as re-certify trained NERT volunteers, and to provide a consistent level of engagement and activation to ensure sustainability.</li> </ul>	<ul style="list-style-type: none"> <li>NERT Disaster Resilience Training February 10: Erica Arteseros, NERT Coordinator, lead her program's 3-hour training on Neighborhood Emergency Response Training basics.</li> </ul>	<ul style="list-style-type: none"> <li>Activate a ECP Neighborhood HUB (Anchor site will be St. Aidan's Church)</li> <li>Re-activate NERT</li> <li>Continue to develop effective, inclusive communications for the community through social media i.e NextDoor</li> <li>Host community building events</li> </ul>
<b>Organizations</b>	<ul style="list-style-type: none"> <li>Diamond Heights Hub Activation at St. Aiden's Church</li> </ul>	<ul style="list-style-type: none"> <li>Workgroup members completed the plan in March for training and supervising volunteers for activating a Neighborhood Support Center at St. Aidan's in the event of a neighborhood emergency or regional disaster.</li> <li>40 people representing Diamond Height's organizations met for lunch and a</li> </ul>	<ul style="list-style-type: none"> <li>Local nonprofits, business and housing sites will update their Continuity of Operations Plans</li> <li>Key local non-profits and businesses will be encouraged to join the Resilient Diamond Heights ECP Neighborhood Hub project including the New Life Lutheran Church and Managers/residents of housing developments</li> <li>Review and Update RDH written plans and ascertain need for new plans</li> </ul>

		<p>workshop on disaster resilience. Presentations lead by Daniel Homsey, Neighborhood Empowerment Network Director, and Brian Whitlow, SFCARD, raised awareness of challenges and possible solutions for a variety of emergencies.</p>	
<p><b>Individual</b></p>	<p>N/A</p>	<ul style="list-style-type: none"> <li>• SF CARD led participants in question and answers exercises to promote individual disaster resilience and preparedness.</li> </ul>	<ul style="list-style-type: none"> <li>• Secure the supplies they need to survive beyond 72 hours</li> <li>• Secure training (i.e. NERT / Red Cross CPR &amp; Sheltering)</li> </ul>

## Resilient Merced Extension Triangle (MET)

<b>Date Resilience Program Launch</b>	2015
<b>Initiative Vision Statement</b>	The Merced Extension Triangle community takes a leadership role in advancing its resilience by empowering all community members and organizations to identify and collectively achieve their resilience goals with an emphasis on equity, compassion and trust.
<b>Initiative Mission Statement</b>	The Resilient Merced Extension Triangle Neighborhood Association will engage all local, regional and city wide stakeholders in the process of designing and implementing its Resilience Action Plan.

Number of Members on Executive Steering Committee	Number of Times the Executive Steering Committee Convened in 2015	Number of Trainings (i.e., NERT, Red Cross)	Number of Summit/Table-top Exercise	Amount of Funds Raised for Plan Implementation	Number of Newsletters Sent in 2015
2	3	0	1	N/A	2

	2015 Objectives	2015 Accomplishments	2016 Objectives
<b>Community</b>	<ul style="list-style-type: none"> <li>• Develop culturally competent Resilient Action Plan</li> </ul>	<ul style="list-style-type: none"> <li>• Successfully crafted a culturally competent Resilient Action Plan</li> </ul>	<ul style="list-style-type: none"> <li>• Activate a ECP Neighborhood HUB (Anchor site will be the shopping center)</li> <li>• Re-activate NERT</li> <li>• Craft culturally competent preparedness communication strategy</li> <li>• Encourage the hosting of community building events</li> </ul>
<b>Organizational</b>	<ul style="list-style-type: none"> <li>• N/A</li> </ul>	<ul style="list-style-type: none"> <li>• N/A</li> </ul>	<ul style="list-style-type: none"> <li>• Local nonprofits and business will update their Continuity of Operations Plans</li> <li>• Key local non-profits and businesses will join the Resilient MET ECP Neighborhood HUB Project</li> </ul>
<b>Individual</b>	<ul style="list-style-type: none"> <li>• N/A</li> </ul>	<ul style="list-style-type: none"> <li>• N/A</li> </ul>	<ul style="list-style-type: none"> <li>• Secure the supplies they need to survive beyond 72 hours</li> <li>• Secure training (i.e. NERT/Red Cross CPR &amp; Sheltering)</li> <li>• Host community building events</li> </ul>

## Resilient Miraloma Park

<b>Date Resilience Program Launch</b>	2014
<b>Initiative Vision Statement</b>	Miraloma Park is an energetic and engaged community where everyone can live healthy safe lives and be surrounded by the networks rich in trust and reciprocity. During times of stress, our community comes together to support each other like a family with a focus on addressing the needs of the vulnerable populations, visitors and residents of Miraloma Park . As a result of ongoing community stewardship, Miraloma Park is a closer and more connected neighborhood.
<b>Initiative Mission Statement</b>	The Resilient Miraloma Park Executive Steering Committee, supported by the Miraloma Park Improvement Club, will be responsible for achieving the goals and objectives outlined in the annual Resilient Action Plan.

Number of Members on Executive Steering Committee	Number of Times the Executive Steering Committee Convened in 2015	Number of Trainings (i.e., NERT, Red Cross)	Number of Summit/Table-top Exercise	Amount of Funds Raised for Plan Implementation	Number of Newsletters Sent in 2015
9	11	1	12	\$1,094	12

	2015 Objectives	2015 Accomplishments	2016 Objectives
<b>Community</b>	<ul style="list-style-type: none"> <li>Re-activate NERT</li> </ul>	<ul style="list-style-type: none"> <li>Reactivated the NERT Team and grew its membership to over 40 from 10</li> </ul>	<ul style="list-style-type: none"> <li>NERT Re-Activation - Re-activate the Miraloma Park NERT team by increasing the number of people who are NERT certified, as well as re-certify trained NERT volunteers, and to provide a consistent level of engagement and activation to ensure sustainability.</li> </ul>
<b>Organizational</b>	<ul style="list-style-type: none"> <li>Craft and implement a community preparedness program</li> </ul>	<ul style="list-style-type: none"> <li>Activated the HUB program and secured SF CARD to provide technical support</li> </ul>	<ul style="list-style-type: none"> <li>Hub Activation - Activating the first "hub" at Miraloma Elementary School.</li> </ul>
<b>Individual</b>	<ul style="list-style-type: none"> <li>Asset mapping and engaging key neighborhood stakeholder organizations</li> </ul>	<ul style="list-style-type: none"> <li>Launched pilot for block captain strategy</li> </ul>	<ul style="list-style-type: none"> <li>Block Captain Program - Encouraging residents to be "Block Captain's" through their neighborhood.</li> </ul>

## Resilient Oceanview, Merced, and Ingleside (OMI)

<b>Date Resilience Program Launch</b>	2015
<b>Initiative Vision Statement</b>	The OMI Community is a safe and connected neighborhood that is well positioned to respond and recover from a disaster and look out for the needs of its most vulnerable residents.
<b>Initiative Mission Statement</b>	The Resilient OMI Steering Community will advance the goals and objectives that are identified in the creation of its Resilience Action Plan.

Number of Members on Executive Steering Committee	Number of Times the Executive Steering Committee Convened in 2015	Number of Trainings (i.e., NERT, Red Cross)	Number of Summit/Table-top Exercise	Amount of Funds Raised for Plan Implementation	Number of Newsletters Sent in 2015
9	3	0	2	N/A	4

	2015 Objectives	2015 Accomplishments	2016 Objectives
<b>Community</b>	<ul style="list-style-type: none"> <li>Craft culturally competent Resilient Action Plan</li> </ul>	<ul style="list-style-type: none"> <li>Successfully crafted a culturally competent Resilient Action Plan</li> </ul>	<ul style="list-style-type: none"> <li>Re-Activate NERT</li> <li>Activate first HUB</li> <li>Craft culturally competent preparedness strategy</li> </ul>
<b>Organizational</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>Participate in HUB Activation</li> <li>Assess status of Continuity of Operations Plan</li> <li>Secure training for staff (NERT / Red Cross / CPR)</li> <li>Promote preparedness to clients / constituency</li> </ul>
<b>Individual</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>Secure necessary supplies and Take preparedness trainings (NERT / Red Cross / CPR)</li> </ul>

## Resilient Sunset

<b>Date Resilience Program Launch</b>	2015
<b>Initiative Vision Statement</b>	The Sunset Neighborhood is a safe, friendly community that cares about all of its residents and organizations, especially the most vulnerable, and has a prevalent culture that prioritizes connection, loyalty and preparedness.
<b>Initiative Mission Statement</b>	The Resilient Sunset Steering Committee will oversee the development and implementation of the community's Resilience Action Plan in a transparent, inclusive and culturally competent manner.

Number of Members on Executive Steering Committee	Number of Times the Executive Steering Committee Convened in 2015	Number of Trainings (i.e., NERT, Red Cross)	Number of Summit/Table-top Exercise	Amount of Funds Raised for Plan Implementation	Number of Newsletters Sent in 2015
13	4	N/A	2	N/A	4

	2015 Objectives	2015 Accomplishments	2016 Objectives
<b>Community</b>	<ul style="list-style-type: none"> <li>Craft culturally competent Resilient Action Plan</li> </ul>	<ul style="list-style-type: none"> <li>Successfully crafted a culturally competent Resilient Action Plan</li> </ul>	<ul style="list-style-type: none"> <li>Re-Activate NERT, Activate first HUB, and Craft culturally competent preparedness strategy</li> </ul>
<b>Organizational</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>Participate in HUB Activation</li> <li>Assess status of Continuity of Operations Plan</li> <li>Secure training for staff (NERT / Red Cross / CPR)</li> <li>Promote preparedness to clients / constituency</li> </ul>
<b>Individual</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>Secure necessary supplies</li> <li>Take preparedness trainings (NERT / Red Cross / CPR)</li> </ul>